

Code of Behaviour



As a patient you deserve to be treated with care and respect, which is why at Rolleston Central Health we have a Code of Behaviour.

Our staff are responsible for providing professional care and support towards your wellbeing and health, while ensuring cultural values and religious beliefs are respected.

Patients and visitors are expected to treat all staff with the same respect. If you and/or your visitor directs physical or verbal abuse at our staff and/or patients, or vandalises/removes property, we have the right to escort you from the premises and request that you register with another medical centre.

By following the Code of Behaviour, we are together ensuring a safe and friendly environment for everyone present.

The Code of Behaviour has been written in accordance with the Code of Health and Disability Services Consumer Rights, with which Rolleston Central Health will comply. For more information visit www.hdc.org.nz